

# elemember REWARDS

## **Terms and Conditions**

### Membership:

1. A first-time membership fee is charged at \$30, valid for 1 year and the activation of account will take place upon payment of membership fee.
2. NRIC No of the account holder will be requested during each visit for verification purposes.
3. Membership privileges can only be enjoyed by the signed up member. No sharing of account is allowed.
4. All membership-related information will be communicated via Email primarily. Any opt-out of subscriptions might result in communication breakdown.
5. An administrative fee of \$3 per annum is payable for renewal.

### Welcome vouchers:

1. All new members are entitled to x2 Welcome Vouchers worth \$15 each upon successful registration.
2. The welcome vouchers have a validity of 2 months from the date of successful registration.
3. Valid for immediate redemption of one voucher only.
4. Member's identity and valid vouchers will be verified by cashier staff before it can be redeemed.
5. Not valid with other ongoing promotions, discounts or vouchers.

### elePoints:

1. Members are entitled to earn a 10% rebate, in the form of elePoints (up to 2 decimal places), off their food bill for dine-in or takeaway.
2. Earning of elePoints is based on subtotal amount, it is calculated after the redemption of elePoints and does not include promotional items, service charge and government taxes.
3. 1 elePoint is equivalent to S\$1 for redemption, which can be used as cash discount for subsequent bill at participating outlets.
4. Redemption of elePoints is valid for whole number amount only, for eg. a balance of 21.5 elePoints will be entitled to a maximum of S\$21 discount during the next purchase, with a remaining balance of 0.5 elePoints in the account.
5. Member's identity will be verified by cashier staff for earning or redemption of elePoints.

6. Unless a renewal is made before membership expiry, all valid elePoints will expire with the membership. No refund or extension will be entertained after the expiry without valid reasons.
7. ElePoints cannot be exchanged for cash or vouchers.

#### Birthday Privileges:

1. All members are entitled to a Free 5-Course Set worth \$23.80++ with purchase of a minimum 8-Course Set during their birthday month, for dine-in only.
2. Valid for one time redemption only during birthday month.
3. Not valid for immediate redemption upon successful signup.
4. Birthday members also enjoy earning of double elePoints for every bill during their birthday month, for dine-in & takeaway.
5. Member's identity will be verified by cashier staff for birthday privileges.
6. Not valid with other ongoing promotions, discounts or vouchers.

#### Others:

1. All information provided by the member shall be true and correct.
2. The management reserves all rights to use the provided information to facilitate the member Rewards Programme.
3. The management reserves all rights to suspend or terminate any membership, and to refuse the renewal of membership.
4. The management reserves all rights to amend the terms and conditions without any prior notice.